

•• FlexPod

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Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Enterprise Solution Architect at a transportation company with 10,001+ employees

WHAT IS OUR PRIMARY USE CASE?

It is for video solutions. It saves us a lot of money in our environment. My job is to make sure that the government saves money. The use case for us is that many users are able to use this when they travel out of the country. With computers right now, all you need to do is log into the website to access the resources, then you can use them in your flexible solution.

HOW HAS IT HELPED MY ORGANIZATION?

Right now, we are trying to deploy on multiple laptops. Using a VDI, which is part of FlexPod solutions, we are able to do this. You can use it on cellphone, iPad, etc.

WHAT IS MOST VALUABLE?

The flexibility: I used to do the video blog solutions. It is very easy, because with NetApp, a lot of people use NetApp. There is more flexibility to configure with Cisco laser switches.

WHAT NEEDS IMPROVEMENT?

For the next release, because I know that we are using Pure Storage, what I want to see is the GUI interfaces on this UCS monitor.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The product is robust, stable, and has flexibility.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

It is very scalable.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I would rate technical support as a 10 out of 10. They are good and responsive.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

At my previous job, I used to use Vblock, Dell 7000 series (from Dell EMC, Cisco, and BMC).

HOW WAS THE INITIAL SETUP?

It was pretty straightforward. I was the main engineer during the initial setup.

WHAT OTHER ADVICE DO I HAVE?

Read the white paper solution online about the product. Engage with the engineers. Most important criteria when selecting a vendor: Relationship is the key, so they respond better. We may need an onsite engineer to come and do an evaluation for us.

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